

# MINING & RESOURCES



Mines, refineries, power stations...  
Haden is committed to providing the most sustainable  
and reliable solution for your mine operation.

AIR CONDITIONING  
& MECHANICAL  
ENGINEERING

**HADEN**  
EXPERTISE • COMMITMENT • RESULTS

**NORFOLK**   
INTEGRATED ENGINEERING

## MARKET LEADERS IN SERVICE AND MAINTENANCE



### EXCELLENCE IN HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION SERVICES

Haden is a leading provider of air conditioning, heating, ventilation, refrigeration & mechanical services solutions to Australian business. The name Haden has become synonymous with quality technical expertise, innovation and ingenuity in engineering design, installation, project management and flexible servicing for a wide variety of equipment.

### EXPERIENCE IN A COMPLEX INDUSTRY

At Haden, we understand that the resources industry is complex, unique and regulated like no other. Environmental, workplace safety, cultural and community issues inform every operational decision you make.

Over the past three decades we have been on site working with mining and resource operations to ensure their HVAC and mechanical systems are designed, installed and serviced according to the highest quality standards and adhere to Australian standards and legislative requirements. This includes major operations across Australia, such as:

- oil platforms and gas fields
- power stations
- mine sites
- refineries

Our directly employed technicians and engineers (including apprentices, trades assistants, electricians and project managers) all hold the appropriate current qualifications and trade certificates.

### WORKING IN PARTNERSHIP

When we take on a new client, we become partners in the project. We design our work practices to fit in with yours, allowing you to focus on exploring, extracting and/or processing the raw materials that help to build Australia's economy:

- Our team consult and advise on best practice in HVAC and mechanical servicing.
- We work with management to devise schedules and management plans to respond to your needs – work in with your reporting and work schedules, assist with the planning and forecasting of maintenance cycles.
- We assist and work with your site safety audits, carry out risk assessments and quality plans, and implement corrective action.
- Our on site presence results in reduced response times.
- A Haden experienced supervisor takes the management pressures off your staff and manages the Haden representatives.
- We provide detailed project cost estimates for all work.
- Our relationships with major suppliers ensure you have access to replacement equipment and spare parts when you need them.



24 HOUR  
EMERGENCY  
RESPONSE  
TIMES

### SAFETY ALL WAYS

At Haden, we are committed to ensuring that our work environments and practices always give health and safety the highest priority. The heart of our award winning safety programme is a firm commitment and belief by all employees that zero accidents is achievable and to remove all conditions that could lead to injuries.

Our safety initiatives include:

- A national OHS programme which is managed by our National Health, Safety, Environment and Community (HSEC) Manager and implemented by our HSEC team.
- OHS Safety induction programmes supported by a complete, audited Safety system (policies and procedures, safe work plans, job safety analyses).
- Our own Personal Protective Equipment – including vehicles, uniforms and equipment that can be customised to suit your site's specific requirements. Our robust internal safety system has been designed with flexibility in mind, so that we can work in with the rigorous safety requirements of your industry.



### SUSTAINABLE PRACTICES

As a member of the Green Building Council of Australia, Haden is committed to operating in a manner that conserves natural resources and protects the environment.

We operate within environmental guidelines and aim for sustainability in all we do – cost, energy efficiency, reduction in emissions. This is backed by our corporate policies and training, and is evidenced by our commitment to improving environmental sustainability within our business.

Our Green Star Accredited professionals, our employees and contractors are responsible for identifying non-compliance in the delivery of all services. We believe that sustainability in design and service is integral to delivering long term environmental benefits to our clients, and their customers.



## CONTACT US

Visit us at [haden.com.au](http://haden.com.au), or contact our Customer Service team today on **1300 4 HADEN** to discuss how Haden can design a solution to suit your HVAC and mechanical service needs.



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