

24 HOUR EMERGENCY BREAKDOWN SERVICE



With Haden's 'around the clock' after hours breakdown service, help is just a phone call away.

AIR CONDITIONING
& MECHANICAL
ENGINEERING

HADEN
EXPERTISE • COMMITMENT • RESULTS

NORFOLK 
INTEGRATED ENGINEERING



AN EXPERIENCED TEAM, ON HAND DAY AND NIGHT

Your heating, ventilation and air conditioning (HVAC) systems do more than just provide comfort to your building's occupants. The reliable and economic operation of your HVAC systems protects the integrity of sensitive equipment including IT systems, 'mission critical' operations and in production environments minimises processing downtime and product spoilage.

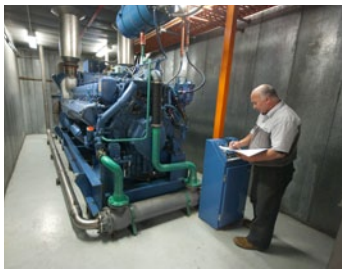
Haden combines the expertise of a global manufacturing and distribution company with experienced local service personnel to help you keep your HVAC system online and operating at optimum conditions. All day, every day.



EMERGENCY BREAKDOWN SERVICE

Not only can Haden provide you with parts and service during normal business hours, we back this up with an after hours service that is second to none.

Whether your facility is recently constructed or approaching the end of its service life, Haden has a dedicated team nearby to meet your needs, 24 hours a day, 7 days a week. Our experienced technicians have experience in a wide range of HVAC equipment, across all size and type of air conditioning systems.



HADEN COMMITMENT

Unlike other HVAC providers, Haden have teams permanently located throughout major cities and regional areas Australia wide, available to quickly respond to your call. This ensures our service costs remain very competitive, so that we can pass these savings on to you. When you contract our services, you receive Haden's commitment to quality service.

- When you call our 24 hour service centre, a trained operator registers your call and contacts the next available technician.
- A specialist Haden technician responds and attends to the job within agreed Service Level Agreement (SLA) terms.
- You are kept informed of the progress of the work and outcomes.
- Your Haden Service Manager follows up the call to ensure you are satisfied with the service.

Visit us at www.haden.com.au or www.haden.co.nz and contact our Customer Service team today to find out how our technicians can work for you:
Australia - **1300 4 HADEN** | New Zealand - **0800 STAY COOL**



Australia

For more information, visit us at www.haden.com.au
Phone **1300 4 HADEN**
Haden Engineering Pty Limited | ABN: 59 000 694 173

New Zealand

For more information, visit us at www.haden.co.nz
Phone toll free **0800 STAY COOL**
Norfolk Mechanical & Electrical Ltd, trading as Haden



AIR CONDITIONING
& MECHANICAL
ENGINEERING

HADEN
EXPERTISE • COMMITMENT • RESULTS