

# HEALTH



Haden provides your high quality, sterile, air conditioned environment so you can focus on providing your patients with high quality care.

AIR CONDITIONING  
& MECHANICAL  
ENGINEERING

**HADEN**  
EXPERTISE • COMMITMENT • RESULTS

**NORFOLK**   
INTEGRATED ENGINEERING

## INNOVATIVE TECHNOLOGIES AND PROGRAMMES



### EXCELLENCE IN HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION SERVICES

Haden is a leading provider of air conditioning, heating, ventilation, refrigeration & mechanical services solutions to Australia and New Zealand. The name Haden has become synonymous with quality technical expertise, innovation and ingenuity in engineering design, installation, project management and flexible servicing for a wide variety of equipment.

### PARTNERS IN QUALITY CARE

Individual client care is as important to Haden as individual patient care is to your Health institution. That is why our Health customers are confident to leave the management of air quality to Haden.

Haden has been carrying out HVAC and mechanical maintenance and installation at multiple health related sites for the past three decades. Haden's experience in the health sector includes design, installation and servicing of:

- Regional and city hospitals
- Specialist surgeries
- Research facilities and laboratories
- Multi-purpose amenities
- Aged care facilities

Our project teams provide individual site based relationships with the backing of the division for specialist requirements. Alignment of our customer's expectations is critical in establishing scope and the specification of works to be completed.

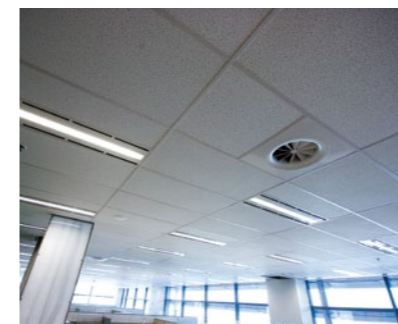
As a member of the Green Building Council of Australia and New Zealand and with accredited Green Building Council practitioners, Haden adhere to, and promote, the concepts of environmental sustainability.

### DESIGNING SPECIALIST SYSTEMS

At Haden Engineering, we understand the importance of clean, sterile environments in the health industry. Our engineers appreciate that each health facility is unique, with a range of building configurations, room sizes and uses. The HVAC and acoustic requirements of consulting rooms differ greatly from an open ward, as does the regulation of temperature, sterility and air quality of intensive care units.

Our construction teams provide a full range of services including:

- Design and Engineering to relevant standards and statute requirements
- Project concept, design, planning and construction of HVAC systems applying an understanding of ABGR targets and energy reduction strategies
- In-house qualified engineering by Greenstar trained professionals
- Conformance to appropriate legislative requirements certification



24 HOUR  
EMERGENCY  
RESPONSE  
TIMES

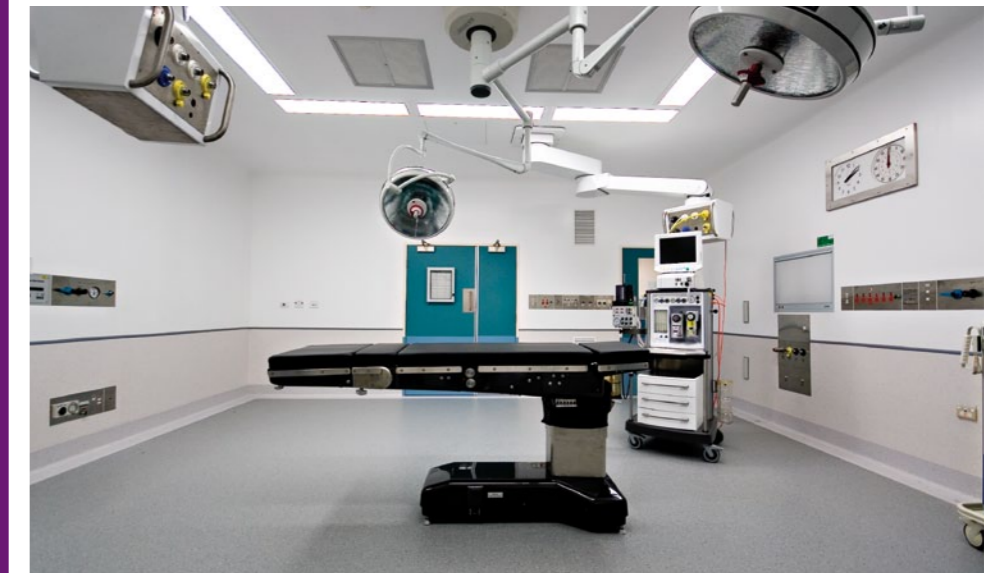
## MAINTENANCE AND SERVICE

Haden provides a range of service packages designed to provide maximum flexibility to meet our customers' needs. We understand that meeting or exceeding our customer's expectations is the pathway to a sustainable, long term business relationship. We deliver on our promises.

We provide:

- Indoor air quality testing, duct cleaning & air filtration service
- Refrigerant conversion, replacement and environmental disposal of waste
- Prescribed asset maintenance to current Australian Standards
- Service breakdown & critical plant repairs 24 hours a day, 7 days a week
- Specialist Chiller teams, plant evaluation, replacement, retrofits & upgrades
- Condition monitoring, thermal imaging, vibration analysis
- Permanent on site technicians (POST), part or full time manned sites

Our service teams carry out mandatory maintenance on Laminer Flow and Hepa Filtration systems and Ultra-Clean rooms. In addition Haden can maintain all blood/plasma storage facilities, including short and long-term refrigerated cabinets.



## SUSTAINABLE PRACTICES

Mechanical services are one of the key consumers of energy and water in many health care facilities.

As a member of the Green Building Council of Australia and New Zealand, Haden is committed to environmental excellence and is positioned to play a key role in reducing the overall environmental impact of a building.

We are actively working towards Ecologically Sustainable Development (ESD) principles throughout our operations and instill high environmental values in all employees. This assists us in maintaining good corporate citizenship in the communities in which we operate.

Working with our clients, we can deliver enhanced environmental outcomes through alternative design and innovation, and cooperative actions during construction and commissioning, life-cycle planning and the design and implementation of our maintenance programmes.



## SAFETY ALL WAYS

At Haden, we are committed to ensuring that our work environments and practices always give health and safety the highest priority. The heart of our award winning safety programme is a firm commitment and belief by all employees that zero accidents is achievable and to remove all conditions that could lead to injuries.

## CONTACT US

Visit us at [www.haden.com.au](http://www.haden.com.au) and [www.haden.co.nz](http://www.haden.co.nz), or contact our Customer Service team to discuss how Haden can design a solution to suit your HVAC and mechanical service needs:  
 Australia - **1300 4 HADEN** | New Zealand - **0800 STAY COOL**



### Australia

For more information, visit us at [www.haden.com.au](http://www.haden.com.au)  
 Phone **1300 4 HADEN**  
 Haden Engineering Pty Limited | ABN: 59 000 694 173

### New Zealand

For more information, visit us at [www.haden.co.nz](http://www.haden.co.nz)  
 Phone toll free **0800 STAY COOL**  
 Norfolk Mechanical & Electrical Ltd, trading as Haden



AIR CONDITIONING  
& MECHANICAL  
ENGINEERING

