

# CHILLER SERVICING



Applying the right solutions at the right time. Haden is the first choice for all of your chiller servicing needs.

AIR CONDITIONING  
& MECHANICAL  
ENGINEERING

**HADEN**  
EXPERTISE • COMMITMENT • RESULTS

**NORFOLK**   
INTEGRATED ENGINEERING

# MARKET LEADERS IN CHILLER SERVICE AND MAINTENANCE



## MARKET LEADERS IN CHILLER SERVICE AND MAINTENANCE

Haden's experience and reputation in servicing makes us the first choice in chiller installation and servicing for many leading building managers.

Our relationships with manufacturers allow us to stay at the forefront of technological developments such as oil-free compressors and condensor units, ensuring that our skilled technicians are aware of technological changes and innovations as they are released to the market.

Our national team of qualified and experienced chiller specialists are on hand to provide our customers with the highest quality customer service and advice on existing and new technologies.

## SERVICING LEADING CHILLER TYPES AND BRANDS

Haden's technicians are experienced in servicing a wide variety of chiller sets including screw, centrifugal, reciprocating, absorption and chillers with variable speed drive.

Haden ensures that we have experience with a wide range of brands, including York, Trane, Carrier, McQuay, Email Westinghouse and PowerPax's revolutionary oil-free compressors. Our national coverage means that we will have a technician available to service your brand of chiller.



## ENERGY EFFICIENCIES AND ENVIRONMENTAL SUSTAINABILITY

As members of the Green Building Council of Australia and New Zealand, we are committed to identifying and implementing solutions to reduce the impact of HVAC&R on our environment. That is why we actively promote the use of innovative technologies and servicing techniques.

- Offering a range of environmentally sustainable options for new projects or retrofits, achieving energy savings of up to 30% over conventional chillers.
- Recommending and using the highest quality products in our servicing to reduce the incidence of breakdowns, thus reducing the service calls required.
- Converting refrigerants to non-CFC refrigerants.
- Aligning ourselves with similar minded, environmentally aware organisations to retain our environmental integrity.
- Servicing and disposing of materials in accordance with Haden's environmental policy and Australian and New Zealand standards.



## PROLONG THE LIFE OF YOUR CHILLER

Preventative maintenance and servicing reduces running costs and extends the life of the chiller. Haden's chiller technicians can develop a preventative or comprehensive maintenance schedule to ensure the optimum performance of the unit.

Haden's service departments throughout Australia and New Zealand provide a range of services, repairs and upgrade works:

- refrigerant conversion to non-CFC refrigerants
- chiller retrofits with driveline assemblies
- compressor rebuilds, overhauls and exchanges
- retrofit certain types of fixed speed chiller sets with variable speed drive assemblies
- do and charge repairs
- enhancement services and upgrades of existing equipment.

Our technicians complete all work in compliance with OEM (Original Equipment Manufacturer) standards and Haden's Safety Policy.

ENERGY  
EFFICIENCIES  
AND  
ENVIRONMENTAL  
SUSTAINABILITY



## SERVICE AND SUPPORT

Our relationships with leading manufacturers provide us with timely access to spare parts, engineering and up-to-date technical information. Our technicians are all trained in and conversant with Haden's OH&S policy and procedures.

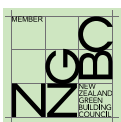
Our HSS, maintenance and repair services operate across Australia, 24 hours a day, 7 days a week.

For more information about our chiller services, visit us at [www.haden.com.au](http://www.haden.com.au) and [www.haden.co.nz](http://www.haden.co.nz) or contact our Customer Service team today on:  
Australia - **1300 4 HADEN** | New Zealand - **0800 STAY COOL**



**Australia**  
For more information, visit us at [www.haden.com.au](http://www.haden.com.au)  
Phone **1300 4 HADEN**  
Haden Engineering Pty Limited | ABN: 59 000 694 173

**New Zealand**  
For more information, visit us at [www.haden.co.nz](http://www.haden.co.nz)  
Phone toll free **0800 STAY COOL**  
Norfolk Mechanical & Electrical Ltd, trading as Haden



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