

PERMANENT ON SITE TECHNICIANS



Critical HVAC&R systems demand immediate action. Haden's dedicated permanent on site technicians are always available to ensure the performance of your plant.

AIR CONDITIONING
& MECHANICAL
ENGINEERING

HADEN
EXPERTISE • COMMITMENT • RESULTS

NORFOLK 
INTEGRATED ENGINEERING



MINIMISE RESPONSE TIME, MAXIMISE EFFICIENCY

At Haden, we pride ourselves on being able to provide the best customer service in the shortest possible time.

Having a permanent on site technician takes this one step further, minimising response time and maximising the effectiveness of your HVAC&R systems. Our permanents are found wherever HVAC&R system operation is critical, including data centres, health care facilities, mines and retail complexes.

Our technicians work when you do. If your business operates 24 hours a day, so do our technicians. If you are open 9 to 5, our permanent works with you during those hours, and you are supported after hours by our emergency breakdown service.



INTIMATE KNOWLEDGE OF YOUR HVAC&R AND YOUR BUILDING

Haden's permanent on site technicians offer an efficient and cost effective solution, as they:

- develop an intimate knowledge of your HVAC&R system, location of plant and equipment
- are inducted and follow your OH&S processes
- build relationships with building management and are sensitive to your unique security issues
- are involved in planning of system downtimes and aware of your building's unique requirements
- are conscious of maintenance cycles and necessity to perform routine maintenance outside peak periods
- encourage, support and implement technological improvements to maintain peak performance and maximise plant life cycle.



CONTINUOUS SKILL DEVELOPMENT

Haden's on site technicians are highly motivated and strive to ensure the consistent, optimum performance of your systems. Because they are Haden employees, they receive:

- ongoing training in technology and advancement, industry standards and regulations
- support from, and direct access to, Haden's nationwide specialist teams
- access to advanced service delivery methods and technology, including digital pen technology.

Visit us at www.haden.com.au and www.haden.co.nz, or contact our Customer Service team today to find out how our permanent on site technicians can work for you:
Australia - **1300 4 HADEN** | New Zealand - **0800 STAY COOL**



Australia

For more information, visit us at www.haden.com.au
Phone **1300 4 HADEN**
Haden Engineering Pty Limited | ABN: 59 000 694 173

New Zealand

For more information, visit us at www.haden.co.nz
Phone toll free **0800 STAY COOL**
Norfolk Mechanical & Electrical Ltd, trading as Haden



AIR CONDITIONING
& MECHANICAL
ENGINEERING

HADEN
EXPERTISE • COMMITMENT • RESULTS