



Client:	IBM Global Services	Contract:	Medicare Australia
Site Location:	National – Metro, Regional and Rural	Year Commenced:	2000, initial 3 year contract, renewed and current
Scope of Work:	Data and Communications cabling and installations	Type of Facility:	Customer Service Centres, Data Centres and Commercial Offices

Project Description:

Sole service provider for this contract which encompasses all Medicare sites across Australia, working closely with stakeholders from IBM, Medicare and Optus. Schedule of rates for all work ensuring consistent installations and transparent project costs.

Single point of contact for scheduling and project delivery from ACT office, directing state ODG Data teams and engaging endorsed local contractors for remote sites.

Cabling upgrades to State Headquarters in all states, National Headquarters in Canberra and Data Centres across the country. Moves, adds and changes to customer service centres during site refurbishments or network upgrades.

Additions to operational Data Centres in Canberra and provision of copper and optical fibre equipment leads and patch cords.

Personnel:	Account Manager: Shaun Comber	National Works Coordinator: Annette Gall
Quality Standards:	ISO 9001, AS/ACIF S008:2006, AS/ACIF S009:2006 HB 243:2007, HB29:2007	

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