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| Name: | Suncorp Data Centre Upgrades | Client: | Suncorp |
| Specifying Authority: | Norman Disney & Young | Site Location: | Throughout Australia |
| Value at Completion: | \$3 million | Year Completed: | November 2010 |

Project Description: Haden’s installation teams throughout Australia were contracted to upgrade nine Suncorp Data Centres throughout Brisbane, Newcastle, Sydney, Adelaide, Melbourne and Perth.

This involved managing the installation of:

- Emerson CRAC (computer room air conditioning) units
- new electrical systems
- UPS (Unlimited Power Source)
- fire alarm systems
- CREMS (computer room controls)

The scope of the project included managing the network of suppliers required to complete all building works associated with the upgrade.

Data Centres are highly sensitive environments, both in terms of carrying out a business critical function but also requiring precise physical conditions to be met. Therefore 99% of the work has to be completed outside business hours by expert technicians and subcontractors.

Special attention was given to comprehensive documentation control and safety training to meet contractual obligations required in the role of lead contractor.